





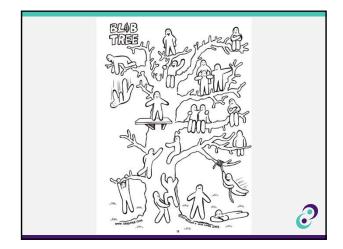
Tool for Developing Emotional Resilience

- 1. <u>L</u>ISTEN!
- 2. <u>E</u>mpathise with words / a nod
- 3. <u>N</u>otice and <u>n</u>ame the feeling
- 4. Stop talking

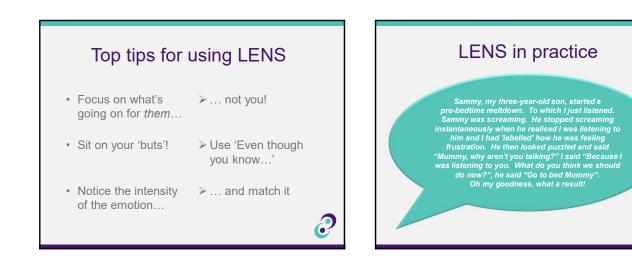


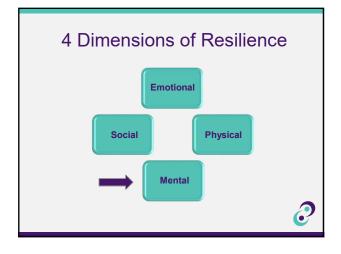


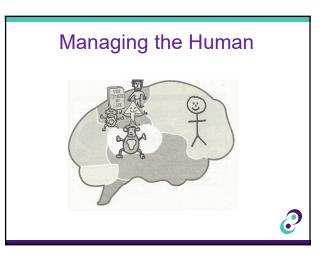
Child's dilemma	Instead of	Try
I wasn't picked for the school team again!	That's just wrong! I'm going to call the games teacher.	That sucks. I bet you feel really disappointed after all the training you've done.
I can't do this homework. I'm stupid.	Of course you're not! Here, show me and let me help.	Sometimes maths problems can be really tricky and it's frustrating when you can't get it straight away.
I'm not eating that!	Don't you know there are children starving in Africa!	I can see you're fed up – I know mince isn't your favourite.
I'd like to punch that Daniel in the face!	Don't you dare!	It sounds like you're really annoyed with Daniel.
Amy's invited me to her party but I'm not sure I want to go.	Oh, you always say that and you know you'll enjoy it when you get there.	You sound a bit confused about what to do about the party.

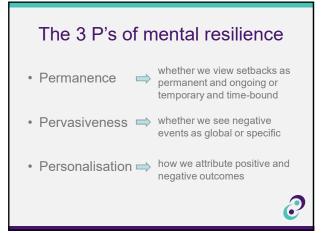


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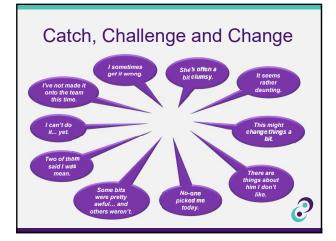


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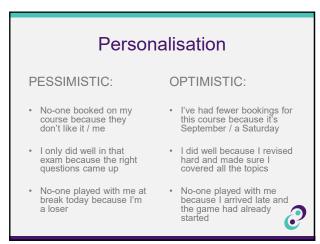


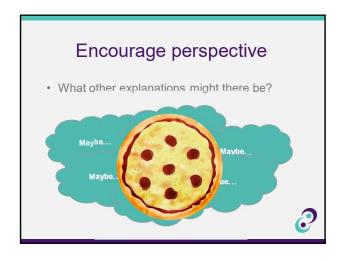


- I noticed that you said [unhelpful word]...
- What could you say to yourself instead?

Luxuriate in the power of 'yet' ©

- Which bit are you finding difficult?
- Who in particular ...?
- When is this most noticeable?





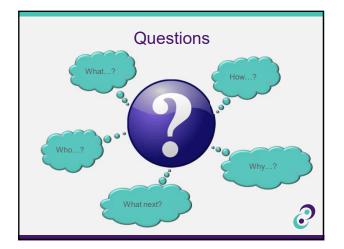
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Top tips for doing this well

- Manage the chimp > Remember LENS first!
- Empower them to do ≻ Ask open questions their own thinking
- Hand the trust and responsibility back
 - What do you want to do now?

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Thank you for your participation!

For more information please contact:

Julia Philpott julia@jpparentcoaching.co.uk 07967 497779



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